



# Notice

23 September 2014

## INFORMATION

### **South West Irrigation Management Co-operative Ltd (t/a Harvey Water) - WL31**

#### **2014 OPERATIONAL AUDIT AND ASSET MANAGEMENT SYSTEM REVIEW**

The Economic Regulation Authority has published the 2014 performance audit and asset management system review report, and the post-audit and post-review implementation plan, for the water services licence of South West Irrigation Management Co-Operative Ltd (**t/a Harvey Water**).

- [2014 Audit and Review report](#)
- [2014 Post-Audit and Post-Review implementation plan](#)

#### **Action by the Authority**

The Authority is satisfied with Harvey Water's compliance with its licence conditions, and the effectiveness of its asset management system.

The Authority has decided to retain the period of time until the next Audit and Review at 36 months.<sup>1</sup> The next Audit and Review will cover the period from 18 November 2013 to 17 November 2016, with the reports on the Audit and Review to be provided to the Authority by 28 February 2017.

#### **BACKGROUND**

##### **Audit**

The Audit report discloses a total of six non-compliances, of which four non-compliances relate to annual compliance and performance reports. The other two non-compliances relate to failing to provide customers with the required five days advanced notice of planned interruptions during 2012/13, and failing to undertake the Audit and Review on time. The auditor has made six recommendations in respect of the Audit. The post-audit implementation plan provided by Harvey Water shows that the actions to address the recommendations are due to be completed by 31 December 2014.

The Authority considers the majority of the non-compliances relate to minor administrative matters. Accordingly, the Authority has decided to retain a 36 month Audit period.

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<sup>1</sup> The period of time covered by the 2013 Audit and Review is 47 months. This was because Harvey Water did not commence the Audit and Review on time. When the Authority became aware this was the case in February 2014, the Authority commenced the Audit and Review.



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## Review

The auditor has made six recommendations in relation to the Review, all of which the Authority considers to be process improvements. The post-review implementation plan prepared by Harvey Water shows that the actions to address the auditor's recommendations will be completed by 31 December 2014.

For further information contact:

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